

Emergency Management

Emergency Response documents are generated for all Chemicals in the system. Fire, Spills, First Aid, Medical and Worker or domestic exposure advice is available for each chemical (substance or mixture). Reports are comprehensive (they may contain several pages of information each). Emergency Response Service Hot Line 24/7 provides responses in over 150 languages and is supported by trained individuals specialising in Fire, Spills, Medical and Regulatory disciplines. Hundreds of companies use this service worldwide.

Health Safety and Environment

Our services, products and solutions are a manifestation of combined **efforts, knowledge** and **research** undertaken by professional staff of almost 300 include Chemists, Toxicologists, Hygienists, Regulatory experts and physicians. Each contributes their expertise to each module, calculation and report produced by our systems. Our focus is on the knowing the Hazards, and evaluating the Risks. Chemwatch is not simply an IT company. Rapidly evolving technological solutions are enormously valuable in delivering fast, accurate and stable software.

MSDS Management

The library of 20+ million Vendor (MSDS) is a result of a 20 year-long journey of constant and never-ending improvement and customer focus. Essentially, we take over all activities related to (MSDS) Management. We source and maintain (MSDS) of interest to your organisation, extract key data from each document and make this data available for use by you, in our various modules. Each update of an (MSDS) is the subject of an email alert. Old and new (MSDS) are compared, electronically, side-by-side with differences highlighted in red - this **unique service** is offered only by Chemwatch.

Chemwatch Label Templates

40 label templates are the starting point! Chemwatch regulatory specialists have collaborated with in-house designers to produce 40+ basic label templates. These support the requirements of various jurisdictions. You may edit any of these to create your own customised label templates.

Support

Each Chemwatch cloud application is supported by online support, Direct phone support (Helpdesk), Chat-line, and video interactive support is available for all Subscribers.

IT Support is available
Chemwatch Service
covers every detail
escalation process.

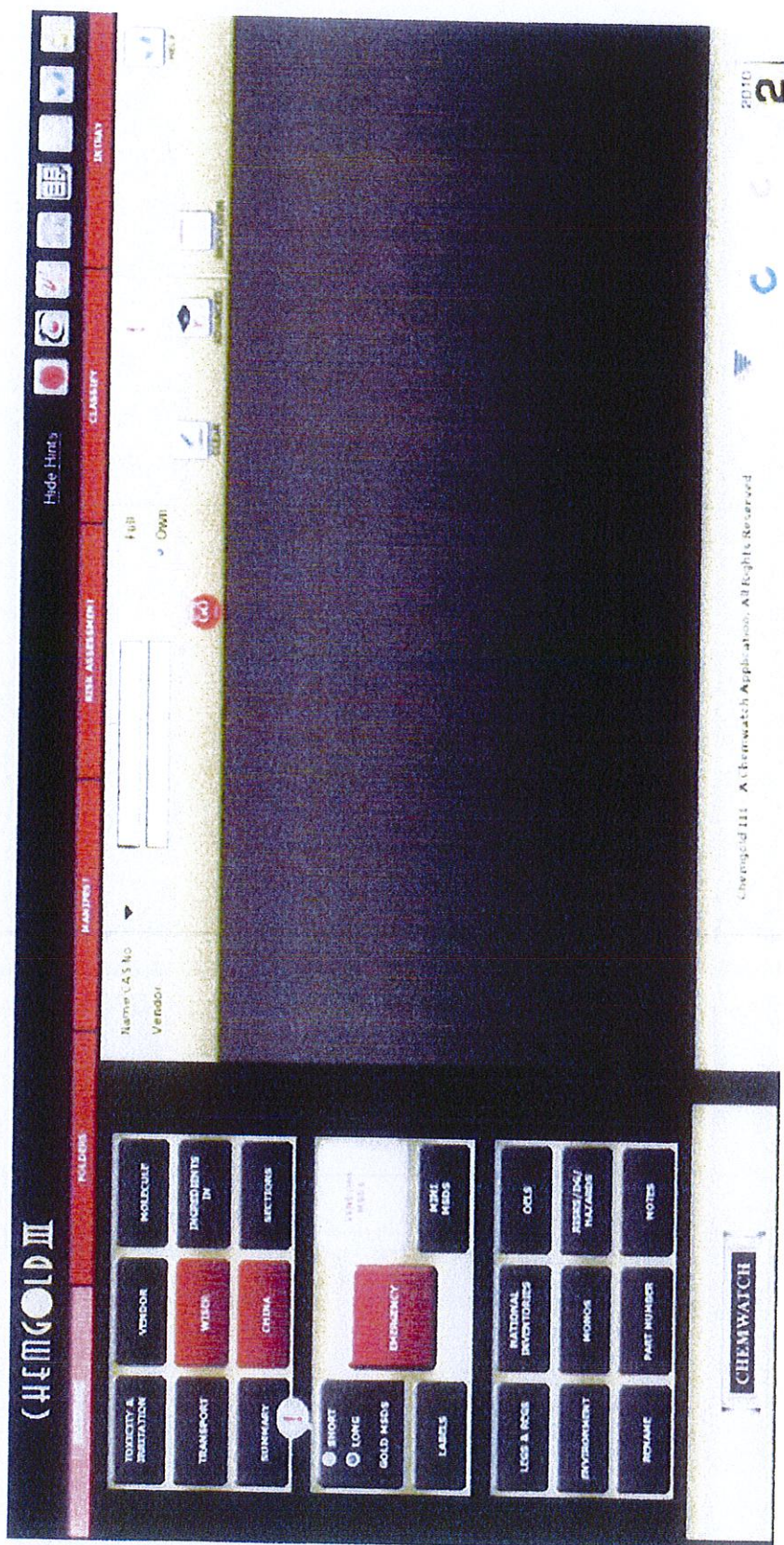


24/7, 365 days a year
Level Agreement (SLA),
when it comes to support
availability, etc.

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VIC, Australia 3163

Tel: (03) 9572 4700

Email: info@chemwatch.net



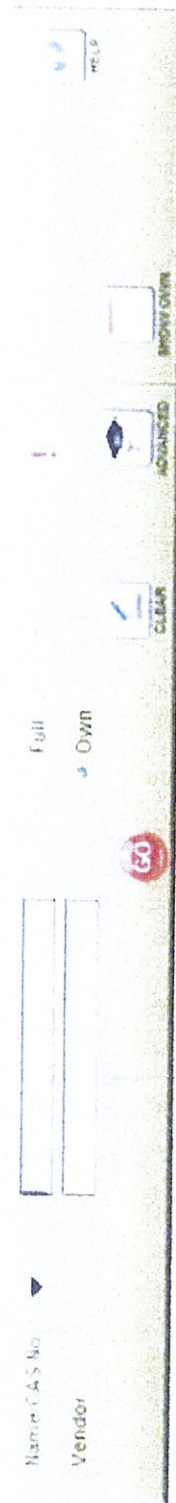
Button/ Icon	Name	Defined Task
	Contacts	Chemwatch email, telephone and locations for helpdesk support, customer service and professional advice
	Help (Gallery)	For general assistance with the application
	Print	Print displayed documents into hard copies
	Track (+) Button	To track documents and add them to folders or stores
	Edit Tool	To add  , delete  , view  , modify  Note: Red is used to Indicate that this button is active
	Distribute Button	To Copy , Move, Add, Show MSDS, Submit materials into folder tree or manifest tree and close 
	Back Button	Go-back to previous screen
	Copy button	To copy material or folder/ store content(s)

	Move Button	To move material from parent folder/store to another
	Clear Search	Clears previous search. This button is important

The Reports Panel located on the left window pane determines the type of report displayed: Gold MSDS (Chemwatch MSDS – Short (concise) or Long), Vendor MSDS (from the material Supplier, Importer or Manufacturer), Mini MSDS, Labels and Emergency Reports.



The Search Panel located on the right window pane, comprises Full (complete) or Own (customised registered list) search options.



MSDS, Labels, Vendor MSDS, Emergency Information

Step 1 - Select the Report of Interest from the Left Hand Reports Panel

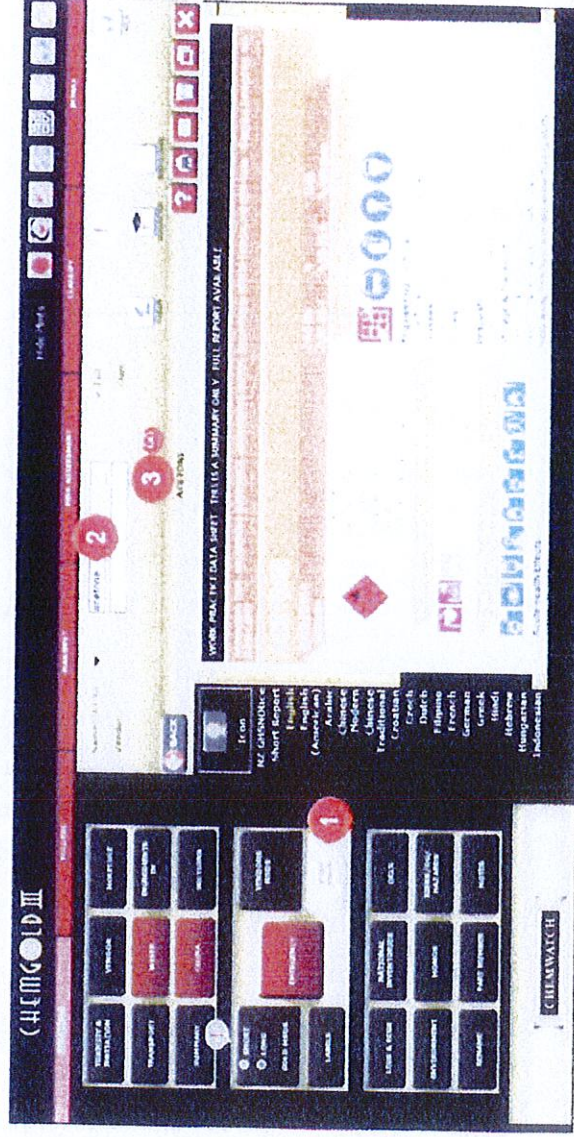
Step 2 - Enter the Material Name

Step 3 - Press Search

- If an exact match is found, the report will display
 - If an exact match is not found:
 - **3a** - Select the appropriate match from the link displayed
- AND/OR

AND/OR

- 3b - Select the appropriate material from the list displayed



If you wish to view an alternative report, select the report of interest from the left hand reports panel, as per Step 1.

Stocking your Stores

Create folders in Folders Module & Create STORES in Manifest Module

A – Select the MATERIALS tab

B – Ensure the VENDOR MSDS button is activated within the Reports Panel

Step 1 – Enter Material Name

Step 2 – Select Full Database (Chemwatch) or Own Database (Registered Materials)

Step 3 – Press “GO” Button to Search

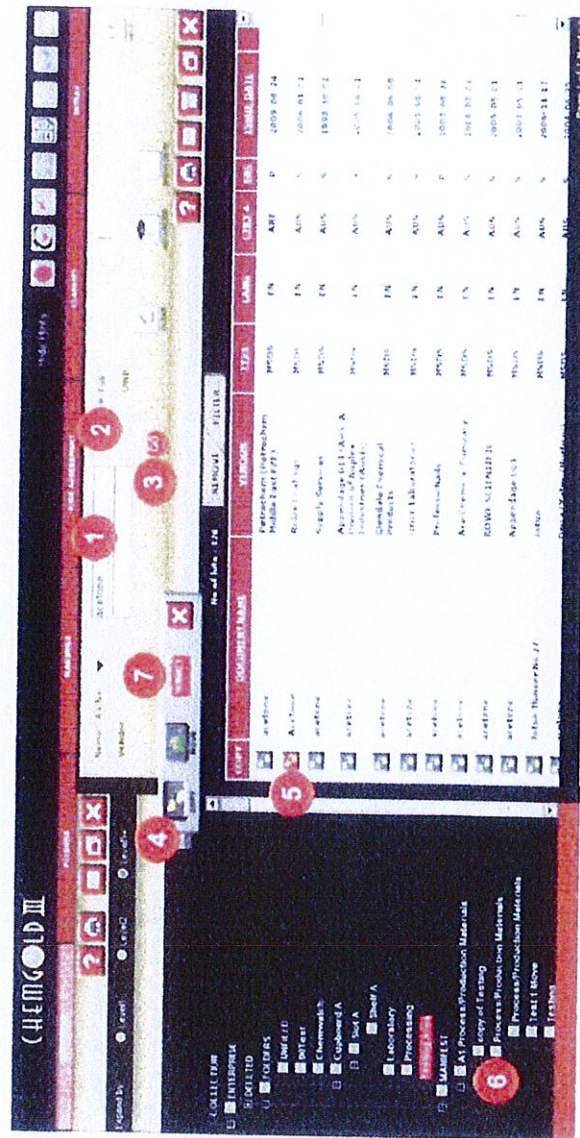
Step 4 – Click the Track Button > Press Distribute > Click Copy Button

Step 5 – Press Copy icon to select material document name

Step 6 – Click the Checkbox alongside the desired location in the Manifest Tree

Step 7 – Press the Submit Button

Step 8 – Click “X” to close the Copy complete confirmation message



CHEMWATCH CONTACTS

*** Customer Service
customerservice@chemwatch.net
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Training Enquiries
training@chemwatch.net
+61 3 9573 3114

Compliance Enquiries
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Accounts Enquiries
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+61 3 9573 3123

*** General Enquiries

Phone +61 3 9572 4700
Fax +61 3 9572 4777

Registering Materials Lists
registration@chemwatch.net
+61 3 9573 3100

Helpdesk Enquiries
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+61 3 9573 3138

IT Technical Support
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+61 3 9573 3151

Sales Enquiries
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Emergency Information

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+61 3 9573 3112

Appendix 5: GHS Pictograms and DG Diamonds

The nine hazard pictograms represent physical, health and/or environmental hazards. Chronic health hazards include carcinogens, reproductive toxins, mutagens, specific target organ toxicants, and aspiration toxicants. Below is a comparison table between the WHS hazard pictograms and the ADG diamonds.

Hazard pictograms and ADG

Hazard Pictograms	GHS Hazard	Dangerous Goods class labels (pictograms)				Dangerous goods classes
	Explosives Self-reactive Organic peroxides					Explosive
	flammables Self-reactives Pyrophorics Self-heating Emits flammable gas in contact with water Organic peroxides					Flammability (Liquid, Solid or Gas) Pyrophoric, Emits Flammable Gas Organic Peroxide
	Oxidisers					Oxidiser Oxidising gas
	Gases under pressure					Non-toxic non-flammable gas, flammable gas, oxidising gas, toxic gas
	Acute toxicity					Acute toxicity Acute Toxic gas



Exclamation mark

Acute toxicity
Skin irritants
Eye irritants
Skin sensitisers

No equivalent



Health hazard

Carcinogens
Respiratory sensitisers
Reproductive toxicants
Target organ toxicants
Germ cell mutagens

No equivalent



Corrosion

Eye corrosion
Skin corrosion
Corrosive to metal



Corrosive to metals



Environment

Aquatic toxicity.
Not covered within the scope of workplace hazardous chemicals requirements



Environmental hazard

No equivalent hazard pictogram



Miscellaneous dangerous goods

Not covered within the scope of workplace hazardous chemicals requirements



Infectious

Not covered within the scope of workplace hazardous chemicals requirements



Radioactive